



PUBLIC AUTHORITY NEWSLETTER

SAN DIEGO COUNTY | FALL 2023

THANK YOU IHSS PROVIDERS!

Dear IHSS Providers,

November is special, not only because it marks the transition into the holiday season, but it is also National Caregiver Appreciation Month.

During this time, I'd like to take a moment, on behalf of our Public Authority staff, to express our deepest gratitude and admiration for the incredible work of our 35,600+ IHSS providers throughout San Diego County.

Your dedication and compassion have a tremendous impact on the 40,100+ IHSS recipients that you help care for. Each day, you provide physical, emotional, and often other unspoken support to seniors and people with disabilities. You make a phenomenal difference.

The impact and role in recipients' lives, and the lives of countless others, cannot be overstated.

Caregiving is not just a job; it's a calling that requires lots of patience, empathy, and resilience. You offer comfort during difficult times, give hope, and enhance the quality of life for those in your care. As you assist others, we also encourage you to take some time for self-care. Your well-being is as important to us, as the care you provide to others.

This month, we want to take the opportunity to celebrate you, IHSS providers. Your efforts are deeply appreciated, and your work is valuable to IHSS recipients and our Public Authority staff. Thank you for your commitment, dedication, and effort in helping individuals thrive and live safely in their own homes.

Happy National Caregivers Appreciation Month!

Sincerely,

Thomas H. Johnson
Executive Director



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- EMPLOYMENT OPPORTUNITIES

FALL 2023



¡GRACIAS PROVEEDORES!

Estimados Proveedores de IHSS,

Noviembre es especial, no sólo porque marca la transición a la temporada festivo, sino también porque es el Mes Nacional de Agradecimiento a los Proveedores. Durante este tiempo, me gustaría tomarme un momento para expresar nuestra más profunda gratitud y admiración de parte de nuestro personal de Public Authority, por el increíble trabajo de nuestros más de 35,600 proveedores de IHSS en todo el condado de San Diego.

Su dedicación y compasión tienen un tremendo impacto en los más de 40,100 beneficiarios de IHSS a quienes ayuda a cuidar. Cada día, brinda apoyo físico, emocional y, a veces otros tipos de apoyo a personas mayores y discapacidades. Haces una diferencia fenomenal. No se puede subestimar el impacto en sus vidas, y en las vidas de muchas otras personas.

Ser proveedor no es sólo un trabajo; es un llamado que requiere mucha paciencia, empatía y resiliencia. Ofrece consuelo en tiempos difíciles, da esperanza y mejora la calidad de vida de quienes están bajo su cuidado.



Mientras ayuda a los demás, también le animamos a que se tome un tiempo para cuidarse también. Su bienestar es igual de importante para nosotros, a la atención que brinda a los demás.

Este mes queremos aprovechar la oportunidad para celebrarlos a ustedes, los proveedores de IHSS. Sus esfuerzos son profundamente apreciados y su trabajo es valioso para los beneficiarios de IHSS y nuestro personal de Public Authority. Gracias por su compromiso, dedicación y esfuerzo para ayudar a las personas a prosperar y vivir de forma segura en sus propios hogares.

¡Feliz Mes Nacional de Agradecimiento a los Proveedores!

Atentamente,

Thomas H. Johnson
Executive Director

EN ESTA EDICIÓN:

- PORTAL DE SERVICIOS ELECTRÓNICOS
- ENTRENAMIENTO PAGADO PARA PROVEEDORES
- OPORTUNIDADES DE EMPLEO

HAPPY NATIONAL



CAREGIVERS MONTH!

IHSS/PUBLIC AUTHORITY ADVISORY COMMITTEE

The IHSS/PA Advisory Committee provides recommendations to the Public Authority and County of San Diego staff about the IHSS program and the Public Authority services. The Advisory Committee is currently looking for additional members.

Apply to join the committee if you are:

- A current or past IHSS recipient, or
- A past recipient of personal assistance services, or
- A provider of IHSS services

Meetings are currently held in a hybrid format, in-person and via Zoom, on the second Friday of each month at 12:45 pm. Members receive a \$50 monthly stipend.

For more information, please contact Julie Lara at Julie.Lara@sdcounty.ca.gov or (858) 505-6487.

DEPOSITO DIRECTO

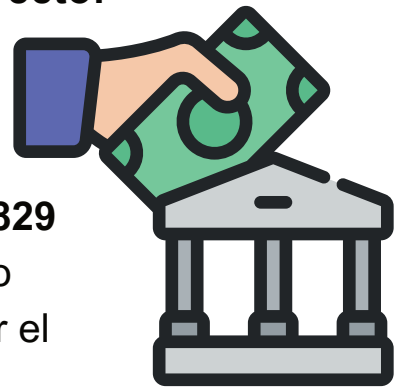
Depósito directo está disponible para todos los proveedores de IHSS.

Unos de los beneficios de usar depósito directo son:

- Su cheque de pago de IHSS se deposita directamente en su cuenta de cheques o de ahorros
- Evitará el tiempo de envío del correo
- No se preocupará por la pérdida o el robo de su cheque de pago en papel

Hay tres formas de inscribirse en el depósito directo:

- Ingrese a su Portal de Servicios Electrónicos en etimesheets.ihss.ca.gov y seleccione la opción **Depósito Directo** del menú
- Visite cdss.ca.gov, complete el formulario **SOC 829** y envíelo por correo a la dirección en el formulario
- Llame al **(866) 376-7066**, opción #2, para solicitar el formulario **SOC 829**



PORTAL DE SERVICIOS ELECTRÓNICOS

Los proveedores de IHSS/WPCS pueden:

- Registrar para el depósito directo
- Reclamar tiempo pagado para horas de enfermedad
- Ver copias de IHSS/WPCS W2
- Ver el historial de sus pagos
- Imprimir comprobantes de pago

Para registrarse, visite etimesheets.ihss.ca.gov.



DIRECT DEPOSIT

Direct deposit is available for all IHSS providers. Some benefits of using direct deposit are:

- Your IHSS paycheck is deposited directly into your checking or savings account
- You will avoid U.S. Post Office mailing time
- You don't have to worry about your paycheck being lost or stolen



There are three different ways to enroll in direct deposit:

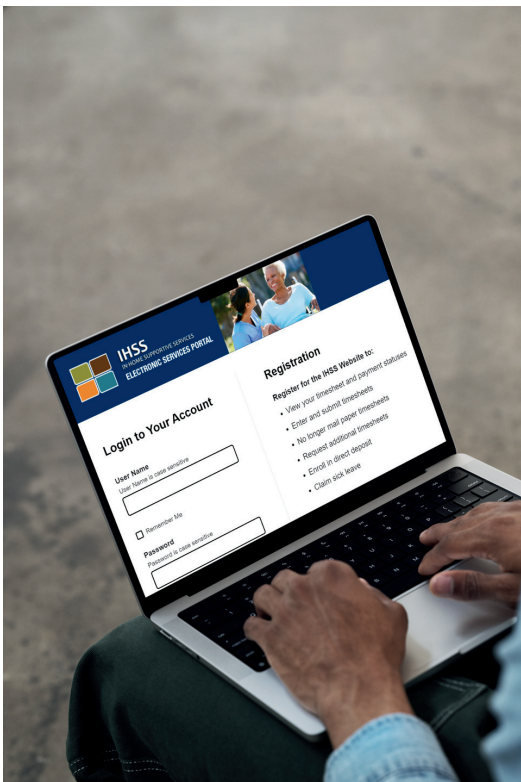
- Log into your Electronic Services Portal at etimesheets.ihss.ca.gov & select the **Direct Deposit** option from the menu
- Visit cdss.ca.gov, fill out **SOC 829**, & mail the form
- Call **(866) 376-7066**, option #2, to request form **SOC 829**

ELECTRONIC SERVICES PORTAL

On the portal, IHSS/WPCS providers can:

- Sign up for direct deposit
- Claim sick leave pay
- View IHSS/WPCS W2s
- View payment history
- Print payment stubs

To register visit: etimesheets.ihss.ca.gov.



Login to Your Account

User Name

User Name is case sensitive

☐ Remember Me

Password

Password is case sensitive

Registration

Register for the IHSS Website to:

- View your timesheet and payment statuses
- Enter and submit timesheets
- No longer mail paper timesheets
- Request additional timesheets
- Enroll in direct deposit
- Claim sick leave

CAREER PATHWAYS TRAINING

FREE courses designed to help all IHSS providers increase their caregiving knowledge & perform improved quality care.

CLASSES OFFERED



- Transfers & Mobility
- Equipment
- Medication Administration
- Performing Basic First Aid
- Emergency Procedures (including CPR)
- Vital Signs
- And more!



Get **PAID** for attending & completing training



Best in-class career growth training



Learn communication & problem solving skills



Earn additional incentive payments

SIGN UP TODAY!

STEP 1



Visit our website

STEP 2



Schedule a course

STEP 3



Enter your details

PAID SICK LEAVE

How can I earn paid sick leave?

After working 100 hours you will have earned 24 hours.

When can I begin using it?

After you work another 200 hours, or after 60 more days have passed.

How do I use paid sick leave?

Tell your recipient (employer) you will need to use paid sick leave as soon as you know you will need to miss work.

How do I get paid for my sick leave?

Submit the **Sick Leave Claim** form on the Electronic Services Portal. To register to use the portal go to <https://etimesheets.ihss.ca.gov>.

For more information call Public Authority at **(866) 351-7722** or visit our website at sdihsspa.com.

TIEMPO PAGADO POR ENFERMEDAD

¿Cómo puedo obtener horas pagadas por enfermedad con sueldo?

Después de trabajar 100 horas, tendrá 24 horas.

¿Cuándo puedo comenzar a usar el tiempo?

Después de trabajar otras 200 horas, o después de que pasen 60 días más.

¿Cómo uso mis horas pagadas por enfermedad?

Notifique a su cliente (empleador) que necesitará usar sus horas pagadas por enfermedad lo más pronto posible que necesite faltar al trabajo.

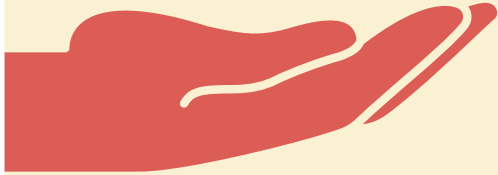
¿Cómo me pagan por mis horas de enfermedad?

Envíe el formulario en el Portal de Servicios Electrónicos. Para registrarse para usar el portal, vaya a <https://etimesheets.ihss.ca.gov>.

Para más información llamar a Public Authority al **(866) 351-7722** o visite nuestro sitio web en sdihsspa.com.



CAREGIVER RESOURCES



san-diego.oasisnet.org
(619) 881-6262



SERVING
SENIORS



servingseniors.org
(619) 235-6572



alzsd.org
(858) 492-4400

Alzheimer's
SAN DIEGO

Services Key



Nutrition & Meals



Activities



Technology & Training



Support Groups



Health & Social Services



Housing



211sandiego.org
2-1-1



caregivercenter.org
(619) 881-6262



caregivercoalitionsd.org
(858) 505-6435



SDRC



sdrc.org
(858) 576-2873

FIND MORE PEOPLE TO CARE FOR IN YOUR AREA!

JOIN THE
PUBLIC AUTHORITY
REGISTRY!

BENEFITS OF JOINING

- FREE TO JOIN
- FREE TRAINING
- FLEXIBLE PART-TIME & FULL-TIME HOURS
- NO EXPERIENCE NECESSARY



APPLY TODAY!



SCAN THE QR CODE
WITH A PHONE OR TABLET

OR



VISIT OUR WEBSITE:
SDIHSSPA.COM/REGAPP

IHSS PROVIDER

Public Authority

- Conducts new IHSS provider enrollment
- Provides answers to IHSS provider payroll matters
- Maintains IHSS provider registry
- Offers free provider training



UDW

AFSCME LOCAL 3930

UDW

- Labor union for IHSS providers
- Negotiates wages, benefits, & working conditions for IHSS providers
- Collects dues for membership
- Administers health benefits



State of California

- Program based on State & Federal laws
- Sets rules for IHSS Program
- Issues payments to IHSS providers



County of San Diego IHSS

- Assesses recipients' needs & determines in-home care hours
- Provides information about community resources to recipients



PA Advisory Committee

- Provides ongoing recommendations and support to the Public Authority and the IHSS Program





PUBLIC AUTHORITY

In-Home Supportive Services
San Diego County

401 Mile of Cars Way, Ste. 200
National City, CA 91950

Presorted Std.
U.S. Postage
PAID
San Diego, CA
Permit No. 571

IMPORTANT PHONE NUMBERS

Public Authority	(866) 351-7722
IHSS/AIS Call Center	(800) 339-4661
United Domestic Workers (UDW)	(800) 621-5016
Provider Health Benefits	(800) 883-0902
Employment Development Department	(800) 300-5616
Direct Deposit & E-Timesheets	(866) 376-7066
State Disability	(800) 480-3287



Follow Us On
Social Media

@CaregiversSD

